

Cargospot Airline is the most widely used, sophisticated and comprehensive cargo management system providing carriers with complete end-to-end control over the sale, operation and management of cargo.

Functionally rich and addressing the total air cargo cycle, Cargospot is highly modular and cost-effective, integrating the processing of all cargo-related business activities.

Designed by cargo people for cargo people, Cargospot Airline is easy to learn and use, offering intuitive screens and customized configurations to best suit a carrier's operational and commercial needs.

Cargospot Airline benefits from continuous improvement based on an industry and community centric approach. The significant Cargospot client base forms the basis for cost-effective, proactive enhancements delivered within a robust release process.

Suitable for carriers of all sizes, Cargospot is available as a hosted or licensed option.

#### Flexible schedule & capacity management

- Advanced allotment management optimizes space management and increases yield.
- Enhanced flight status information facilitates critical decision support.
- Projected flight revenue continuously updated and visible before departure.

#### Comprehensive reservations and bookings

- Rapid creation of booking data with the minimum of key strokes and mouse clicks.
- Automatic processing of industry standard booking messages streamlines the sales process.
- Complete shipments and message history available for quality control.
- Self-service facilities automate the booking process.
- Dynamic record of transactions against flight capacity provides an immediate view of booking performance, yield, total revenue and remaining availability.

#### Powerful rating and pricing tools

- Broad range of pricing parameters ensures competitive rates available to suit all markets.
- Flexible net rate management by agent, group of agents or regions enhances competitiveness.
- Instant determination of shipment net contribution at time of booking.
- Secure ad hoc controls and complete audit trail ensures pricing policies are maintained.

#### Proactive customer service management

- Quality management tools monitor performance throughout the operational process.
- Shipment status updates from third parties processed automatically.
- Automatic e-mail customer notification at specified milestones.

#### Terminal operations

- Entire export, import and transshipment process supported.
- Extensive use of hand-held technology improves operational efficiency and avoids recording errors.
- Online KPI management tools and alert features ensure adherence to SLAs.

#### Advanced management reporting tools

- One-time capture of shipment and flight data provides basis for extensive reporting capabilities.
- Extensive, parameter-driven management reporting tools in variable formats.
- Advanced business intelligence and KPI management provides excellent 'what if' scenario planning.

#### Community integration and compliance

- E-freight and industry compliance – supporting industry data exchange standards.
- Supports commonly used range of communications methods including e-mail/XML and IATA Cargo/IMP industry standard messages.
- Communicates directly with CHAMP's globalCCS and other cargo community systems and portals to provide self-service options.



# Cargospot functionality

<p><b>Airline GSA</b></p> <ul style="list-style-type: none"> <li>AWB and label printing</li> <li>AWB document acceptance</li> <li>AWB stock control</li> <li>Capacity allocations</li> <li>Capacity management</li> <li>Cargo IMP messages (send/receive)</li> <li>Claims handling</li> <li>Contract/private rate management</li> <li>Cost management</li> <li>E-booking</li> <li>Electronic (FSU) status updating</li> <li>Electronic (FWB) AWB processing</li> <li>Email notifications</li> <li>Flight schedule management</li> <li>Mail processing</li> <li>Management of buying rates (GSA)</li> <li>Management reports</li> <li>Miscellaneous charges management</li> <li>Reservations management</li> </ul> <p><b>ULD Management</b></p> <ul style="list-style-type: none"> <li>Auto UCM processing</li> <li>IATA interline transfer reporting</li> <li>Incompatibility alerts</li> <li>Stock level management</li> <li>Transfer management</li> <li>ULD movement tracking</li> </ul> <p><b>Business Intelligence</b></p> <ul style="list-style-type: none"> <li>Business analytics</li> <li>Dashboard</li> <li>Datamart</li> <li>Datawarehouse</li> </ul>	<p><b>Handling</b></p> <ul style="list-style-type: none"> <li>● Cargo IMP messaging</li> <li>● Cash drawer management</li> <li>● Claims handling</li> <li>● Customs status entry</li> <li>● Dangerous goods handling</li> <li>● Delivery management</li> <li>● Email notifications</li> <li>● Export processing</li> <li>● Flight management</li> <li>● Import processing</li> <li>● Invoicing</li> <li>● Label printing</li> <li>● Loading/unloading lists</li> <li>● WMS integration</li> <li>● Mail processing</li> <li>● Management reports</li> <li>● Manifest management</li> <li>● Miscellaneous charges management</li> <li>● Shipment acceptance</li> <li>● Shipment location update</li> <li>● Transfer manifest</li> <li>● ULD assignment</li> </ul> <p><b>Service Level Management</b></p> <ul style="list-style-type: none"> <li>◆ SLA configuration</li> <li>◆ Consignment event monitoring</li> <li>◆ Pro active alerts</li> <li>◆ Performance reporting</li> </ul>	<p><b>Revenue Accounting</b></p> <ul style="list-style-type: none"> <li>◆ AWB charges, auditing and posting</li> <li>◆ Bilateral/prorate management</li> <li>◆ Billings and invoices management</li> <li>◆ CASS interface</li> <li>◆ CCA processing</li> <li>◆ Charges collect control</li> <li>◆ Credit limitation control</li> <li>◆ Currency management</li> <li>◆ Debit/credit note management</li> <li>◆ Flights and revenue management</li> <li>◆ Interlines payable management</li> <li>◆ Management reports</li> <li>◆ Participants performance displays</li> <li>○ Participants/agents tables management</li> <li>◆ Rates management</li> <li>◆ Rejection memos</li> <li>◆ Special rate agreements control</li> </ul> <p><b>Revenue Management</b></p> <ul style="list-style-type: none"> <li>◆ CargoMax</li> <li>○ JDA</li> </ul> <p><b>E-Booking</b></p> <ul style="list-style-type: none"> <li>◆ CargoWEB</li> <li>○ Portal interfaces</li> </ul>
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**Key:**

- Core ●
- Fully integrated module ◆
- Pre-integrated 3rd party ○

## Cargospot integrated portfolio

CHAMP's integrated end-to-end portfolio brings immediate efficiencies and revenue generation opportunities while reducing the complexity and costs in meeting global compliancy requirements.

