

Cargospot Handling is a sophisticated and comprehensive cargo operations and terminal management system. It fulfils the requirements of all cargo handling agents and terminal operators, addressing the complete handling process.

Designed by cargo people for cargo people, Cargospot Handling is easy to learn and easy to use, with intuitive screens and the ability to adapt the system configuration to suit individual operational and commercial needs.

Air cargo is a highly competitive business, requiring a consistently quality-driven service to match customer expectations and meet internal KPIs, as well as industry performance standards such as Cargo2000.

Benefiting from continuous improvement, our significant client base forms the basis for cost effective, proactive enhancements. Cargospot Handling is available as a hosted or licensed solution.

Complete outbound handling

- Automatic air waybill data capture simplifies acceptance procedures.
- Auto calculation of handling and ancillary charges with invoicing and cash drawer management.
- Dangerous goods validation and configurable security controls ensure 'Ready for Carriage' compliance.
- Interface to departure control and weight & balance systems with industry standard messages.
- Auto transmission of electronic shipment information to downline stations and customs authorities.

Hub and gateway operations

- Early visibility of inbound transshipments helps advanced outbound load planning.
- Management of QRT according to agreed connection times.
- Supports terminal, ramp and plane-side based operations.
- Simplified transshipment processes ease handling of loose and thru-ULD cargo.

Effective and rapid inbound handling

- Automatic data population from electronic manifests and air waybills provides on-screen visibility of incoming loads.
- Automatic message generation increases productivity.
- Import check manifest facility streamlines the handling and storage process.
- Automatic generation of Notification of Arrival including e-mail as well as Cargo-IMP.

- Handling and storage charges accurately calculated.

Common support services

- Easy capture of client schedules improves accuracy and productivity.
- Automated schedule change updates ensure the latest operational flights are available.
- Automatic status updates keep customers informed.
- Irregularities and Claims Handling facilities including storage of digital pictures and scanned documents.
- Fully integrated warehouse management and bay planning.
- Complete invoice and payment management control.

Quality and service management

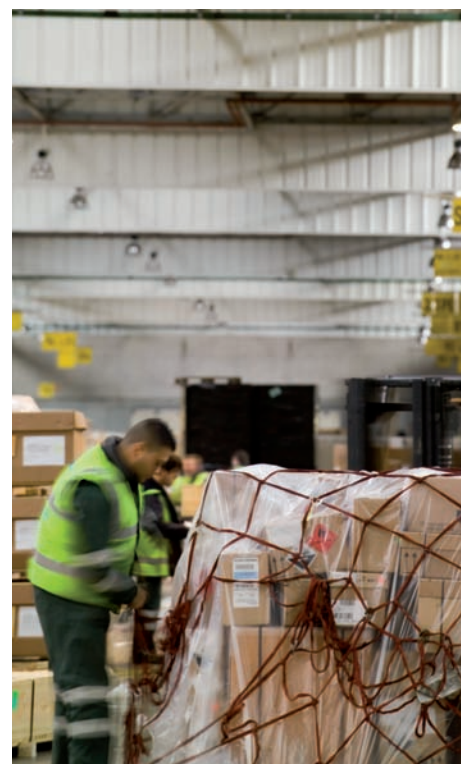
- Consignment and flight level service plans with 'traffic light' views assists KPI and SLA conformance.
- Dynamic monitoring ensures service delivery to plan.
- Early warning performance alerts enables proactive intervention.
- Event reporting for measuring performance success.
- Enables conformance to Cargo2000 quality standards.

Advanced management reporting tools

- Extensive reporting capabilities with one-time data capture of shipment and flight data.
- Parameter-driven management reporting tools improve performance.
- Advanced business intelligence and KPI management provides excellent 'what if' standards.

Community integration and compliance

- Supports paper-free transportation to e-freight standards.
- Supports commonly used range of communications methods including e-mail/XML, IATA Cargo-IMP messages.
- Interfaces to multiple customs authorities conforming to varying declaration requirements.



Cargospot functionality

Handling

- Cargo IMP messaging
- Cash drawer management
- Claims handling
- Customs status entry
- Dangerous goods handling
- Delivery management
- Email notifications
- Export processing
- Flight management
- Import processing
- Invoicing
- Label printing
- Loading/unloading lists
- WMS integration
- Mail processing
- Management reports
- Manifest management
- Miscellaneous charges management
- Shipment acceptance
- Shipment location update
- Transfer manifest
- ULD assignment

ULD Management

- Auto UCM processing
- IATA interline transfer reporting
- Incompatibility alerts
- Stock level management
- Transfer management
- ULD movement tracking

Airline GSA

- AWB and label printing
- AWB document acceptance
- AWB stock control
- Capacity allocations
- Capacity management
- Cargo IMP messages (send/receive)
- Claims handling
- Contract/private rate management
- Cost management
- E-booking
- Electronic (FSU) status updating
- Electronic (FWB) AWB processing
- Email notifications
- Flight schedule management
- Mail processing
- Management reports
- Miscellaneous charges management
- Reservations management

Service Level Management

- SLA configuration
- Consignment event monitoring
- Pro active alerts
- Performance reporting

Business Intelligence

- Business analytics
- Dashboard
- Datamart
- Datawarehouse

Revenue Accounting

- ◆ AWB charges, auditing and posting
- ◆ Bilateral/prorate management
- ◆ Billings and invoices management
- ◆ CASS interface
- ◆ CCA processing
- ◆ Charges collect control
- ◆ Credit limitation control
- ◆ Currency management
- ◆ Debit/credit note management
- ◆ Flights and revenue management
- ◆ Interlines payable management
- ◆ Management reports
- ◆ Participants performance displays
- ◆ Participants/agents tables management
- ◆ Rates management
- ◆ Rejection memos
- ◆ Special rate agreements control

Revenue Management

- CargoMax ○
- JDA ○
- E-Booking
- CargoWEB ◆
- Portal interfaces ○

Key:

- Core ●
- Fully integrated module ◆
- Pre-integrated 3rd party ○

Cargospot integrated portfolio

CHAMP's integrated end-to-end portfolio brings immediate efficiencies and revenue generation opportunities while reducing the complexity and costs in meeting global compliance requirements.

