

Business Intelligence



CHAMP's business intelligence tools and services maximize the value of information held within your cargo and enterprise systems enabling effective business analysis and management information.

Designed by cargo people for cargo people, CHAMP's business intelligence portfolio comprises:

 cargospot
business analytics

 cargospot
dashboard

 cargospot
datamart

 cargospot
datawarehouse

Air cargo is an enormously competitive business operating in volatile market conditions at depressed margins. Sound and timely decision making, underpinned by world class business intelligence, is the key to unlocking business potential.

Business intelligence for all

- Extracting value from the rich source of data within your cargo and enterprise systems is the key to effective management and business improvement.
- Satisfy a broad spectrum of end users including senior management, market analysts, sales and operational supervisors.
- Support analysis ranging from day to day operations to specific business requirements.
- Efficiently distribute information between staff, customers and partners through e-mail, web portals and mobile devices.

Cargospot Business Analytics

An easy to learn and easy to use reporting environment providing:

- Ready-to-use reports covering all core Cargospot modules including commercial, operational and financial management.
- Easy to create and customizable reports for immediate decision support.
- Flexible distribution of analysis by web browser, e-mail, PDF documents and mobile devices.

Cargospot Dashboard

Key indicators delivered through our Dashboard provide an immediate and intuitive view of business performance.

- Graphically analyze weekly and monthly developments.
- Compare route capacity, fleet utilization, revenues and yields with KPIs.
- Monitor lead-time service levels and partner performance.
- Compare forecast targets with actuals and measure planning performance.
- Manage sales accounts, report sales area summaries and station level KPIs.

Cargospot Datamart

As your business intelligence requirements grow, optimizing the performance of your operational and business intelligence functions becomes essential. Cargospot Datamart meets these demands.

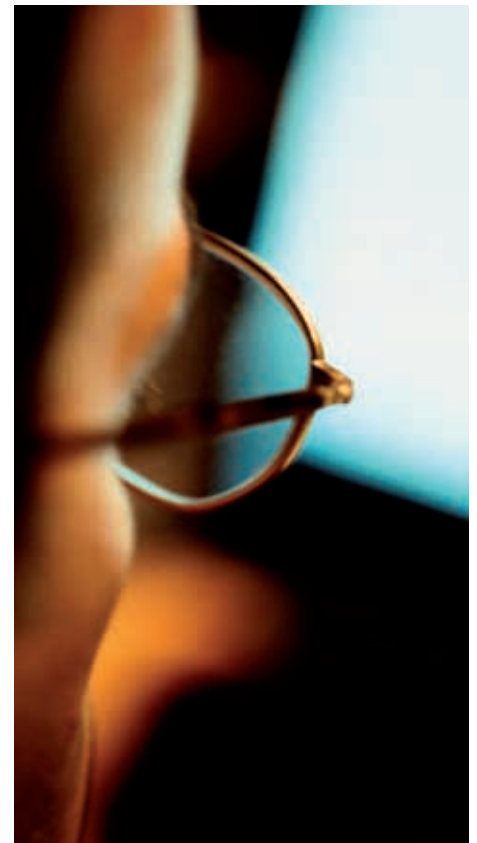
- Separate from the operational system, the datamart holds both live and historic data allowing retrieval of information without slowing down the operational system.
- Preconfigured tables containing aggregated and pre-calculated values to speed up query response times.
- Analysis capabilities and perspectives can be easily expanded through the addition of new data elements and sources.

Cargospot Datawarehouse

To support enterprise wide business intelligence and provide accurate cost and revenue allocation, a wide source of corporate information is essential.

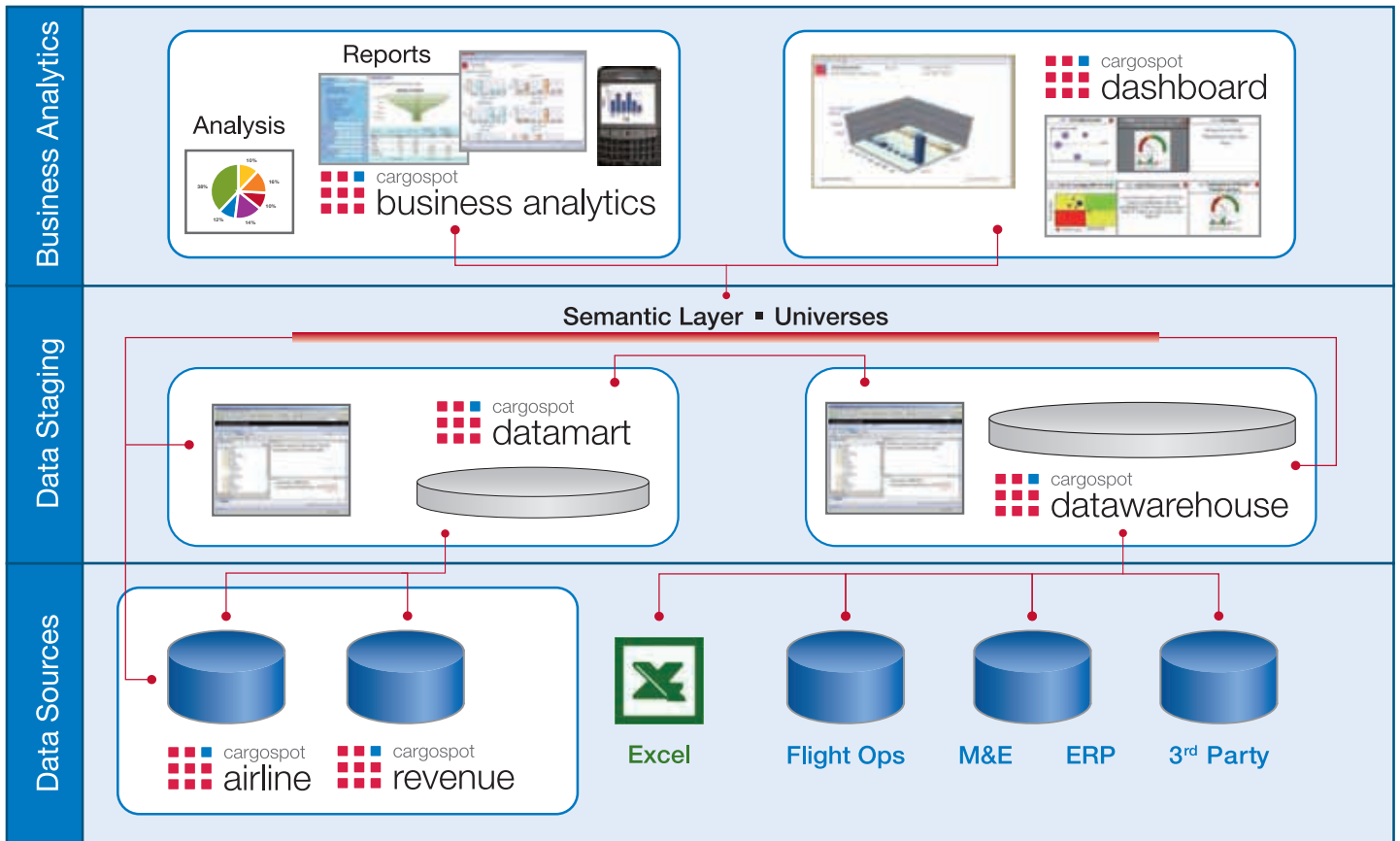
With CHAMP's deep business and technical expertise our business intelligence experts can deliver project success through:

- Flight operations, core cargo systems, maintenance and engineering integration experience.
- Corporate ERP systems integration including preconfigured integration with SAP.
- Datawarehouse optimization including data inconsistency resolution, architectural analysis and dimensional modeling.



Integrated Business Intelligence

CHAMP's business intelligence portfolio leverages investments in new generation systems to provide you information how you need it, when you need it and where you need it.



The CHAMP Advantage

What makes CHAMP different? We believe it's our unrivalled knowledge of the industry we serve combined with our commitment to identifying solutions that address customers' operational pressure points and help them maximize their competitive edge.

In a world increasingly characterized by one-size-fits-all IT solutions, CHAMP remains the industry's only dedicated supplier of specialized technology spanning every aspect of the air freight business. Our exclusive focus gives us the experience and expertise to solve your problems fast, and has earned us a reputation as the market's most responsive and innovative supplier.

About CHAMP

CHAMP Cargosystems is a partnership between SITA, the specialists in air transport communications and IT solutions to the air transport industry, and Cargolux, one of the world's leading cargo airlines.

Launched in 2004 with headquarters in Luxembourg and offices in Atlanta, London, Zurich and the Philippines, the company is the largest supplier of information technology dedicated to the air cargo industry. With a customer base spanning more than 85 airlines worldwide, and a workforce of 250+ professionals with expertise in all areas of cargo automation, CHAMP's proven track record in providing tailored cargo solutions for carriers of all sizes puts the company in pole position to deliver a new generation of automated cargo solutions.

Through our presence in 200+ markets worldwide, CHAMP systems handle more of the world's air freight than any other independent services company, with over 50 million shipments processed since our inception.