



# Traxon Quality

Measuring shipment performance and supply chain visibility in a sophisticated web-based platform

*Unlock countless operational efficiencies through streamlined quality measurement, real-time insights, and enhanced decision-making.*

## Benefits

- Automatically and continuously updates with real-time information about your shipments, statuses, and ground handling partners
- Results in cost savings and better service quality, which leads to fewer claims and improved revenue
- Streamlines workflows and ensures that high priority issues are addressed first which minimizes disruptions and keeps cargo moving smoothly
- Easily measure key performance indicators such as turnaround times, handling accuracy, and failures explanation
- Deliver a consistently superior service while making data-driven decisions that optimize your operations

Today's air cargo industry is a competitive business environment, where customers' expectations about efficiency, speed, and service are forever increasing.

Traxon Quality provides you with a web-based platform to measure the full network of customers to track shipment flows and performance in detail, which equips you with crucial visibility and insights.

Alerts allow you to take corrective actions as and where needed, to deliver the shipment as promised - enhancing the overall customer experience.

By leveraging Traxon Quality and the real-time insights it offers, you can dramatically improve operational efficiency and benefit from numerous competitive advantages.

## Features



## Make data-based decisions to optimize your supply chain

- A sophisticated monitoring tool specifically designed for station operational teams prioritizes and highlights critical events that require immediate attention
- Performance dashboard provides a detailed analysis of key performance indicators, such as turnaround times and handling accuracy
- Consignment drill-down gives you a clear overview of your shipments, including milestone statuses, notifications, and discrepancies
- Complete visibility allows you to identify top-performing GHAs, address underperformance, and ensure consistent service quality across your entire network
- Allows your business to create a transport plan for shipments, tracking the progress against events and alerting exceptions for actions and improvements
- Proactively and automatically alerts users of deviations and discrepancies
- The solution can feed a web-based track & trace site, directly or through a REST service

Efficiency is key in air cargo, and it cannot be achieved without complete visibility and access to real-time data.

The continuous flow of information available through Traxon Quality gives your air cargo business the opportunity to leverage data-driven insights and generate numerous competitive benefits.

By taking corrective actions where needed and responding with agility to deliver shipments as promised, your business can enjoy cost savings, better service quality, fewer claims and improved revenue.

Measure your operational performance and increase customer satisfaction with Traxon Quality today.

# Our Portfolio



CHAMP Cargosystems provides the most comprehensive range of integrated IT solutions and distribution services for the air cargo transport chain. Our portfolio spans Cargo Management Systems, messaging and integration services through our Community Integration Platform and a comprehensive suite of eCargo solutions. These include applications to meet customs and security requirements, quality optimization, as well as e-freight and mobility needs. The products and services are well known under the Cargospot and Traxon brands.

# CHAMP

Cargo Management

# CHAMP

eCargo

# CHAMP

Insights

## About Us

CHAMP Cargosystems aims to maximize the efficiency and capacity of air cargo supply chain by providing a wide array of integrated IT solutions and distribution services. As of January 2022, it is a wholly owned subsidiary of SITA. CHAMP serves over 200 airlines and GSAs, and links these with some 4,000 forwarders and GHAs worldwide. Its solutions evolve with ever changing times to meet the needs of global transport logistics and facilitate trade.

For further information see: [www.champ.aero](http://www.champ.aero)

## Air Cargo Reimagined

Open • Collaborative • Innovative



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